Training Workshop Calendar

August – December 2018

PUBLIC WORKSHOPS AUGUST DURATION PRICE + GST 2 **AWESOME** Customer Service Full day \$495 14 Managing Conflict Positively & Proactively Full day \$495 21 **Time Management** \$495 Full day \$1495* Early Bird Special 29-31 Essentials of Appreciative Inquiry (Ai) 3 days \$1250*

| SEPT | PUBLIC WORKSHOPS | DURATION | PRICE + GST |
|------|---------------------------------|----------|-------------|
| 6 | Handling Customer Complaints | Full day | \$495 |
| 11 | Effective Communication Skills | Full day | S495 |
| 18 | Train the Trainer | Full day | \$495 |
| 20 | Motivating & Influencing Others | Full day | \$495 |

| OCT | PUBLIC WORKSHOPS | DURATION | PRICE + GST |
|-------|--|----------|--|
| 16 | Managing Performance Effectively | Full day | \$495 |
| 25 | Conversations that Matter | Full day | \$495 |
| 29-31 | Introduction to Management & Leadership – includes your own Personal Belbin's Team Types Report. | 3 days | \$1495* Early Bird Special \$1250* |

| NOV | PUBLIC WORKSHOPS | DURATION | PRICE + GST |
|-----|---|----------|-------------|
| 6 | Giving & Receiving Feedback | Full day | \$495 |
| 8 | Leading Yourself & Others through Change | Full day | \$495 |
| 20 | Appreciating & Working to your Strengths includes your own Personal Belbin's Team Types Report. | Full day | \$595* |
| 22 | Finetuning Your Assertiveness | Full day | \$495 |

| DEC | PUBLIC WORKSHOPS | DURATION | PRICE + GST |
|-----|------------------------------|----------|-------------|
| 4 | AWESOME Customer Service | Full day | \$495 |
| 6 | Handling Customer Complaints | Full day | \$495 |
| 11 | Power of Positive Thinking | Full day | \$495 |

For more information: visit our website www.freespiritnz.com or call us on 03 478 0061

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Free Spirit Training & Development Ltd

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- > Team Development
- > Leadership Development
- > Human Resources
- > Psychometric Assessment
- > General Skills Training
- Appreciative Inquiry
- > Health & Wellbeing



For further public workshop information & on our full suite of offerings call us on 03 478 0061 or visit our website <u>www.freespiritnz.com</u>