## **Training Workshop Calendar**

## August – December 2018

#### PUBLIC WORKSHOPS AUGUST DURATION PRICE + GST 2 **AWESOME** Customer Service Full day \$495 14 Managing Conflict Positively & Proactively Full day \$495 21 **Time Management** \$495 Full day \$1495\* Early Bird Special 29-31 Essentials of Appreciative Inquiry (Ai) 3 days \$1250\*

SEPT	PUBLIC WORKSHOPS	DURATION	PRICE + GST
6	Handling Customer Complaints	Full day	\$495
11	Effective Communication Skills	Full day	S495
18	Train the Trainer	Full day	\$495
20	Motivating & Influencing Others	Full day	\$495

OCT	PUBLIC WORKSHOPS	DURATION	PRICE + GST
16	Managing Performance Effectively	Full day	\$495
25	Conversations that Matter	Full day	\$495
29-31	Introduction to Management & Leadership – includes your own Personal Belbin's Team Types Report.	3 days	\$1495* Early Bird Special \$1250*

NOV	PUBLIC WORKSHOPS	DURATION	PRICE + GST
6	Giving & Receiving Feedback	Full day	\$495
8	Leading Yourself & Others through Change	Full day	\$495
20	Appreciating & Working to your Strengths includes your own Personal Belbin's Team Types Report.	Full day	\$595*
22	Finetuning Your Assertiveness	Full day	\$495

DEC	PUBLIC WORKSHOPS	DURATION	PRICE + GST
4	AWESOME Customer Service	Full day	\$495
6	Handling Customer Complaints	Full day	\$495
11	Power of Positive Thinking	Full day	\$495

For more information: visit our website www.freespiritnz.com or call us on 03 478 0061

### DUNEDIN



# Free Spirit Training & Development Ltd

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- > Team Development
- > Leadership Development
- > Human Resources
- > Psychometric Assessment
- > General Skills Training
- Appreciative Inquiry
- > Health & Wellbeing



For further public workshop information & on our full suite of offerings call us on 03 478 0061 or visit our website <u>www.freespiritnz.com</u>